niagara CIOUO SMA Bundle

The Niagara Cloud Suite SMA bundle now gives you a Software Maintenance Agreement as well as lower cost access to two Niagara Cloud Suite™ services: Niagara Remote™ and Niagara Recover™ all in one conveniently bundled SKU. When you opt for the Niagara Cloud Suite SMA bundle, you are not only entitled to download the latest Niagara Framework® releases as soon as they are made generally available, but it also adds these powerful, productivity-enhancing services to your subscription at a discounted rate compared to buying each component separately.

Software upgrades not only give you access to all of the latest and greatest Niagara features but timely software upgrading is essential cyber defense. Keeping up with the cadence of Niagara Framework releases — including critical cyber security upgrades and fixes — is made easier by an SMA. By including these Niagara Cloud Suite services for data backup and recovery (Niagara Recover) as well as for remotely accessing your Niagara station (Niagara Remote), you gain even more value from your SMA.

FOR OWNERS & THEIR IT TEAMS

As a Niagara customer, you already understand how operational data can be tapped to make better decisions. A **connected** building or process comes with responsibility to secure any data collected or stored, as well as to leverage new ways to reap value from your data. By signing up for a Niagara Cloud Suite SMA bundle, you can:

- Download the newest releases including the most recent cyber fixes;
- Empower your Niagara users with new productivity-enhancing features that help them operate buildings, equipment and processes at their top potential;
- Keep pace with new approaches to saving energy and reporting the results of energy conservation measures.

FOR SERVICE PROVIDERS

Consulting engineers, systems integrators and controls service partners can also create a more high-value, long-term relationship with their customers by leveraging the power of the Niagara Cloud Suite SMA bundle. This combination equips service businesses to keep all their work state of the art and compliant with cybersecurity best practice. You can update your projects in a timely manner as software upgrades are always available. You spend less time on back-office tasks like licensing and have more time for high-value activities like diagnosing and fixing operational issues.

NIAGARA CLOUD SUITE SMA BENEFITS

- Easier asset management
- Access to discounted Niagara Cloud Suite™ services via SMA bundle:
 - Niagara Remote™
 - Niagara Recover™
- Access to Niagara Analytics upgrades
- Access to new and updated drivers
- Access to cybersecurity updates

FOR SOLUTION DEVELOPERS

Niagara 4 has attracted the vanguard of developers working in smart buildings and the IoT today. Our development is governed by a clear and consistent versioning system and disciplined user-communications. Developers that follow-through by encouraging customers to opt for a Niagara Cloud Suite SMA bundle are better positioned to deliver *more* value *faster* and with fewer headaches related to upgrading.

Contact your account representative for more details

PRODUCT DEFINITIONS

Niagara Remote™ is a service from the Niagara Cloud Suite™ that addresses the need for remote connection to your Niagara-based network of devices. Niagara Remote is a useful service when troubleshooting a deployment, doing regular engineering and maintenance work, or checking the status of all the operations across a Niagara device via the HTML views in the station. Niagara Remote™ provides remote access to a Niagara Supervisor or JACE via a web browser, without the need for additional hardware, gateways or VPNs.

Niagara Recover™, another service in the Niagara Cloud Suite™, helps Niagara Framework® users safeguard their deployments from data loss. It maintains a current copy of Niagara station data in the event of a planned or unplanned outage that would otherwise interrupt operations and/or continuity of data collection. With a Niagara Recover subscription, users can achieve seamless, secure and scalable backups of Niagara to the cloud and access backups at their convenience.

ORDERING INFORMATION

A Niagara Cloud Suite SMA 3- or 5-year subscription bundle includes an active Software Maintenance Agreement, Niagara Recover and Niagara Remote using the following part codes:

Part Code	Description
NCS-SMA-8005-[3Y, 5Y]	NCS Recover and Remote [3 year, 5 year] bundle with SMA-8005-[3YR, 5YR] Maintenance
NCS-SMA-8010-[3Y, 5Y]	NCS Recover and Remote [3 year, 5 year] bundle with SMA-8010-[3YR, 5YR] Maintenance
NCS-SMA-8025-[3Y, 5Y]	NCS Recover and Remote [3 year, 5 year] bundle with SMA-8025-[3YR, 5YR] Maintenance
NCS-SMA-8100-[3Y, 5Y]	NCS Recover and Remote [3 year, 5 year] bundle with SMA-8100-[3YR, 5YR] Maintenance
NCS-SMA-8200-[3Y, 5Y]	NCS Recover and Remote [3 year, 5 year] bundle with SMA-8200-[3YR, 5YR] Maintenance
NCS-SMA-9005-[3Y, 5Y]	NCS Recover and Remote [3 year, 5 year] bundle with SMA-9005-[3YR, 5YR] Maintenance
NCS-SMA-9010-[3Y, 5Y]	NCS Recover and Remote [3 year, 5 year] bundle with SMA-9010-[3YR, 5YR] Maintenance
NCS-SMA-9025-[3Y, 5Y]	NCS Recover and Remote [3 year, 5 year] bundle with SMA-9025-[3YR, 5YR] Maintenance
NCS-SMA-9100-[3Y, 5Y]	NCS Recover and Remote [3 year, 5 year] bundle with SMA-9100-[3YR, 5YR] Maintenance
NCS-SMA-9200-[3Y, 5Y]	NCS Recover and Remote [3 year, 5 year] bundle with SMA-9200-[3YR, 5YR] Maintenance

Current SMA status is a factor when ordering a Niagara Cloud Suite subscription bundle.





Locations and customer support, worldwide

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